RECOVERING AN ARAKNIS X00 SERIES ACCESS POINT FROM FAILSAFE MODE

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INFORMATION

If an **x00** Araknis access point fails a firmware update, it may go into failsafe mode. To recover the access point, you can connect to its default IP address and upload a new copy of the firmware.
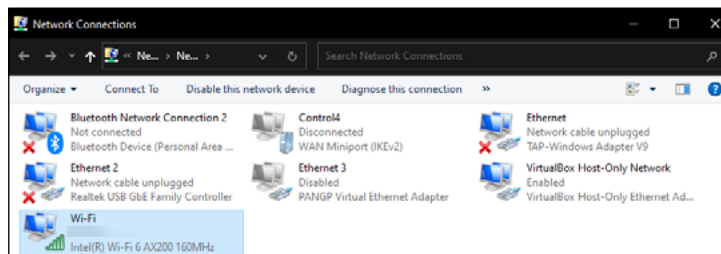
To recover the AP:

1. Download the latest firmware from the product page.
2. Connect to the failsafe SSID and log in to the access point's default IP.
3. Upload the firmware file and click **Update**.
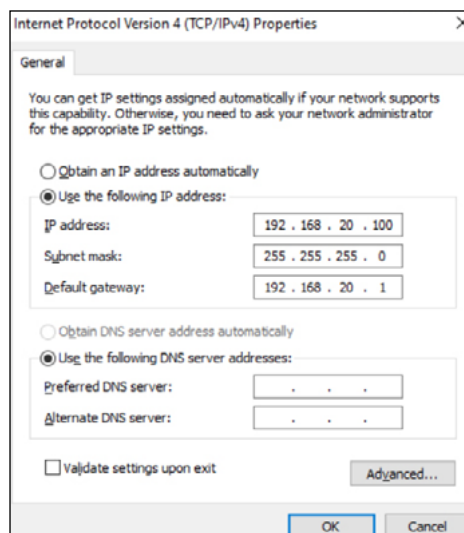
Step 1: Download the Latest Firmware

Download the latest firmware from the product page. Extract the zipped file to an easy to find location.

Step 2: Connect to the Access Point

1. Open the **Control Panel** of your PC and click **Network and Internet**.
2. Click **Network and Sharing Center**.
3. Click **Change adapter settings**, on the left
4. Select your Wi-Fi connection and click **Change settings of this connection**.
5. Select **Internet Protocol Version 4(TCP/IPv4)** and click **Properties**.

6. Click the **Use the following IP address** option.
7. Give yourself an **IP address** of **192.168.20.100**, a **Subnet mask** of **255.255.255.0**, and a **Default gateway** of **192.168.20.1**.
8. Click **OK**. Now, your Wi-Fi adapter is on the same subnet as the access point, and you can connect to the AP's default IP address.

Step 3: Upload the Firmware

1. Open a web browser and enter **192.168.20.253**. The access point takes you directly to the firmware recovery page.
2. Click **Browse** and select the extracted firmware file.
3. Click **Upload**.
4. When the progress bar completes, the access point restarts with a DHCP address and factory-default settings.
5. Load a backup configuration file or reconfigure the access point.
   Note: *Don't forget to set your computer's Wi-Fi adapter back to DHCP!*