

Control4[®] MyHome Setup Guide for Homeowners



Introducing Control4 MyHome

Control4[®] MyHome apps allow you to interact and manage with your Control4 system from popular mobile devices or on a PC or Mac.

This guide shows you:

- Supported devices and system requirements
- MyHome license types
- How to purchase MyHome licenses
- How to download and try a MyHome app

Supported Devices and System Requirements

- **Control4[®] MyHome - iPad**
 - iOS 4 up to OS 2.2.4; iOS 5 for OS 2.3.0 or later.
 - iOS x for OS 1.7.4 up to OS 2.x.x (software patch required for pre-Control4 OS 2.0)



NOTE: The iPad UI will display the look and feel of Control4 OS 2.1.1, even if you are running a pre-OS 2.1.1 release.

- **Control4[®] MyHome - iPhone/iPod Touch**
 - iOS 4 up to OS 2.2.4; iOS 5 for OS 2.3.0 or later.
 - iOS x for OS 1.7.4 up to OS 2.x.x (software patch required for pre-Control4 OS 2.0)



NOTE: The iPhone/iPod UI will display the look and feel of Control4 OS 2.1.1, even if you are running a pre-OS 2.1.1 release.

- **Control4[®] MyHome - Android**
 - Android 2.1 with screen resolution of 480 x 320 or greater and Control4 OS 2.1.1 up to OS 2.2.4.
 - Android 2.2 (Froyo) for OS 2.3.0 or later
 - Rooted devices are not supported.
- **Control4[®] MyHome - PC/Mac**
 - PC or Mac with Adobe Flash and Adobe Air 2.5.1 with OS 2.0.1 or later
 - PC or Mac with Adobe Flash and Adobe Air

MyHome License Types

MyHome apps are licensed on a per-device basis or through a per-location license (site).

Single Device License: A single Control4 MyHome license can be authorized only to one (1) device of any type. This license is best if you only have a single device you want to use to control your system.



NOTE: If you have a license for an iPad and then upgrade to the next generation iPad, the license can be transferred to the new device.

Site License: A Control4 MyHome Site License enables functionality on multiple supported mobile devices or supported PCs or Macs—or any combination of these devices. Multiple devices at the same location or site can be authorized per project using the MyHome Site License.



NOTE: Should you need to add, remove, or change/replace a mobile device or PC or Mac to control your system, please contact your dealer to enable the MyHome app on the new device or PC.

How to Purchase a License

Contact your Control4 Dealer to purchase a Control4 MyHome license for secure access to your Control4 system.

Control4® MyHome Setup Guide for Homeowners

Register the Controller

Controllers that use Control4 MyHome licenses must be registered to a valid my.control4.com account. If you've never registered a controller, see "Creating an Account and Registering the Controller" in the *Control4 System User Guide*.

Download the App

- 1 From the mobile device or PC/Mac, go to the iTunes App Store (for iPads, iPhones, etc.), Google Play (for Android smartphones or tablets), or www.control4.com (for PCs or Macs), and download the Control4 MyHome app to the device.
- 2 Where provided, follow the online instructions to download the app(s).

Set Up MyHome (OS 2.3.0 or Later)

New Installs

Make sure you set up the app in the same location as your system and you're using the same WiFi location.

If you have OS 2.3.0 or later, connect to the system, add the system name, and log in (see the figures below).

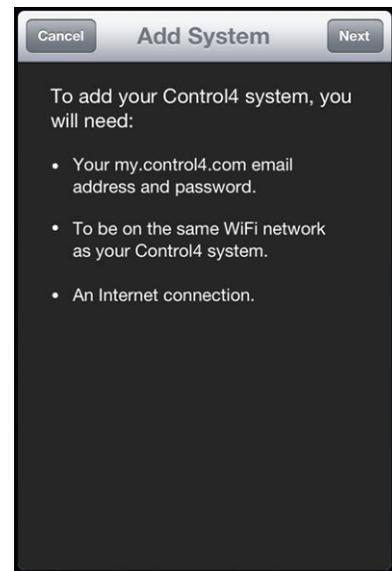
- 1 On your MyHome device, open the MyHome app.
- 2 At the Welcome screen, tap **Connect Now**.



NOTE: The screens in this setup may vary slightly for each device type. For example, Android screens are slightly different to match the standard Android format.



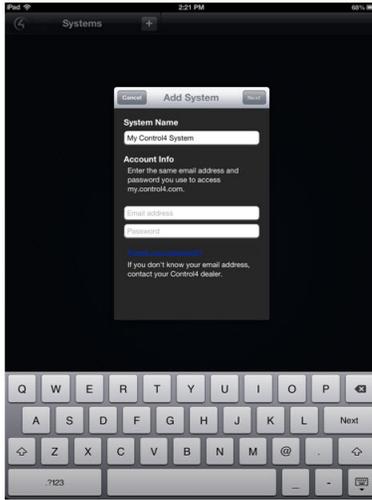
- 3 Follow the instructions on the **Add System** page and tap **Next**.



- 4 In **Add System**, enter the **System Name**, **Email**, and **Password**. Use the email address and password from the my.control4.com account for the system. Use the online keyboard to add the information.
- 5 Tap **Next**.



NOTE: If you forget your password, you can click **Forgot Password** on the screen to reset it. If you've forgotten your login, contact your dealer.

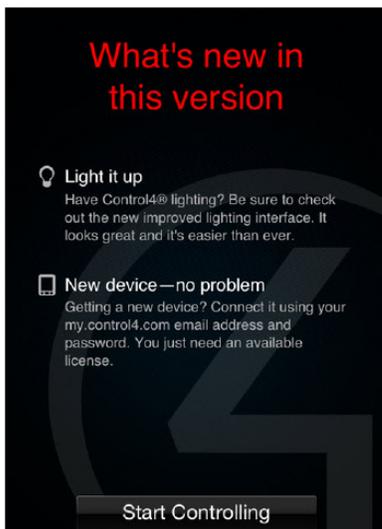


- 6 If you have an IP address, the system will ask you if you are in the same location and network as the IP address.
 - If you respond **Yes**, your device is having a problem connecting to the network. In this case, use the online keyboard to enter an IP address.
 - If you respond **No** (maybe you have more than one system at a second home, you are at that location, and you want to connect to that system) the app will locate the local network and connect you.

Updates

If you've upgraded your system to OS 2.3.0 from a previous Control4 release, when you start the app a 'What's New' screen appears (see below).

- 1 Tap **Go** to move through the update.
- 2 Tap **Start Controlling**. You're done!

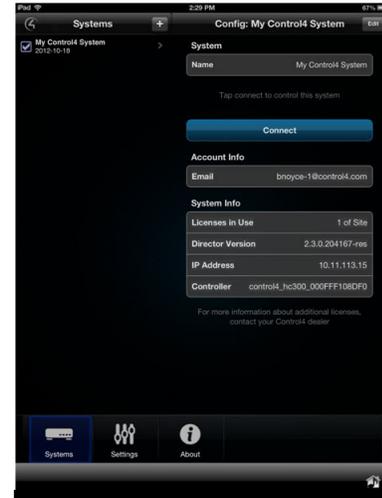


Device Configuration

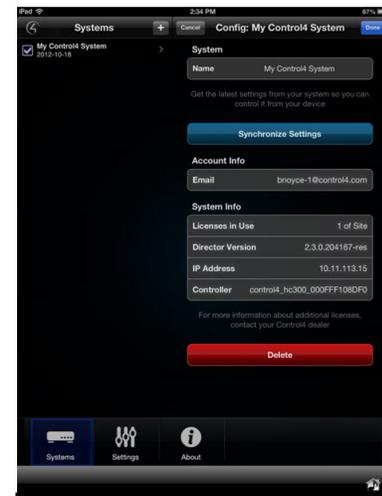
When you're on the home page, tap **More > Settings > Systems**.

Systems

- 1 The list shows all the systems you own (see the left side).



- If you have more than one system, select the system to connect to it, and then tap **Connect**. If you cannot connect, the app will time out for about five (5) seconds. Try to connect again.
 - To add a new system, tap **+**.
 - The Config page also lists account information, licenses in use, Director version, IP address, and controller address.
- 2 Tap **Edit** (an icon displays on Android devices) to synchronize your settings for updates (tap **Synchronize Settings**) or to remove a system and its configuration from the Systems list, tap **Delete**. Tap **Done** when you're finished.



Settings

- **Dedicated Mode (On/Off).** Keeps apps running, in focus.
- **Screen Saver.** When in Dedicated mode, the screen saver comes up. Select to have the screen saver come on after *x* minutes.
- **Preview.** Shows what the screen saver will look like.
- **Demo Mode (On/Off).** Lets you view the UI and use navigation, but not in a real environment.
- **Room Off Confirmation (On/Off).** Tap **On** to display a 'Room Off' confirmation message when you tap Room Off.

About

This page includes the MyHome version, a link to provide feedback, Terms of Use, Privacy Policy, license agreement, and warranty information.



Support

For questions about setting up your devices to work with a Control4 system, talk to your Control4 Dealer.

More Information

For more information about the Control4 system, see the *Control4 Quick Start Guide* or *Control4 System User Guide* on the Control4 website at: <http://www.control4.com/residential/products/resources/#documentation>.

About this Document

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