

## TITLE: GETTING YOUR LUTRON REPEATER ONLINE IN OVRC

### ISSUE

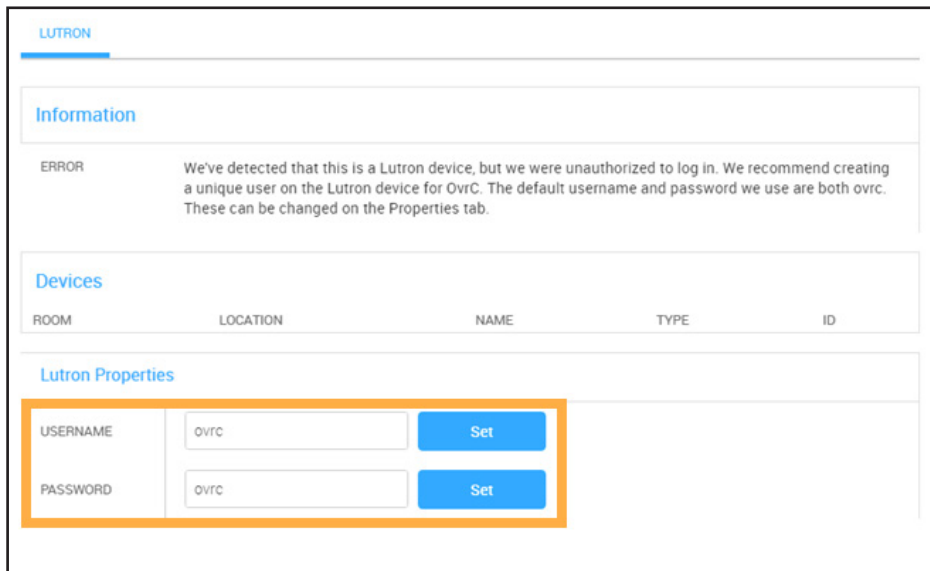
New IoT laws require Lutron repeaters to have a telnet username and password. If you have not set these up, your repeater may appear offline in OvrC.

Lutron logs show there is a telnet lockout and the repeater LED flashes, if this is the case.

**Note:** Only the [OvrC-Enabled Lutron® RA2 Select Main Repeater \(LUT-RR-SEL-REP2S-BL\)](#) is compatible with OvrC.

### RESOLUTION

1. Create a telnet username and password in the Lutron app by clicking the menu bar in the upper right corner, then selecting **Integration > Telnet User**.
2. In OvrC, click on the Lutron repeater and enter the **username** and **password** you created in the Lutron app under **Lutron Properties**. Click the **Set** button beside each field.



The screenshot shows the OvrC interface for a Lutron device. The 'Lutron Properties' section is highlighted with an orange box. It contains two input fields: 'USERNAME' and 'PASSWORD', both containing the text 'ovrc'. Each field has a blue 'Set' button to its right.

ROOM	LOCATION	NAME	TYPE	ID

This resolves the telnet lockout.

### CONTACTING TECH SUPPORT

Phone: 866.838.5052 704.909.5229

Email: TechSupport@SnapAV.com





