**Q) What are the differences between the SR-250 and the SR-260 remotes?**
**A)** There are many differences, but the most important are:
- Larger, color display capable of displaying many more languages and showing more information per screen
- Much more intuitive button layout, especially for new users
- Improved key press response
- Brighter, white key pad backlighting
- User-configurable screen color

**Q) Will the SR-250 still be available?**
**A)** Yes, we will continue to provide the SR-250 for some time. Since OS 2.7 is required for the SR-260, and since we understand that not every customer will want to upgrade, yet may need a replacement remote, we will continue to offer the SR-250 for the foreseeable future.

**Q) How does the battery life on the SR-260 Remote Control compare to the SR-250?**
**A)** Due to the larger, color screen, as well as brighter keypad backlighting, the SR-260 consumes batteries at a slightly higher rate than the SR-250, about 20% faster. For the best user experience, we strongly recommend selling a Control4 Recharging Station with every remote. Alternately, you can minimize battery usage by enabling the light sensor, reducing the screen (brightness) level and keypad (back lighting) level, and by selecting red, green or blue as the text color.

**Q) Can I change the color of the status bar at the top of the screen?**
**A)** No, the status bar is always white. This is to reinforce that the top row is different. It does not scroll off the screen. Also, keeping this bar white makes the battery indicator stand out at low levels when it turns yellow or red.

**Q) Will the SR-260 Remote Control work with rechargeable batteries?**
**A)** The SR-260 will work with the rechargeable LiPo battery offered by Control4. Use of generic rechargeable batteries is not recommended as these batteries do not maintain an adequate voltage level required for proper function of the remote. Alternately, the SR-260 can be powered by 4 AA alkaline batteries.

**Q) Does the SR-260 Remote control have better ZigBee range than the SR-250?**
**A)** The SR-260 remote uses an improved ZigBee radio. In most circumstances, improved ZigBee performance should be observed.

**Q) Will there also be a SR-160 remote?**
**A)** No, not at this time.

**Q) Is it possible to programmatically change the remotes current room?**
**A)** No, not at this time.

**Q) Can the SR-260 remote be used with an SR-250 in same project or same room?**
**A)** Yes, as along as the system is on the minimum version (OS 2.7.0) for the SR-260 remote, it can easily co-exist with the SR-250 or SR-150 remotes.

**Q) How are the new custom buttons programmed?**
**A)** The custom buttons are programmed on the room driver. Simply select the desired room in the "Device Events" pane and then select the "Commands" radio button and then select "Custom 1", "Custom 2", or "Custom 3" from the commands drop down. Then use the Device Actions page to add the desired programming to the script.

**Q) Is there a way to hide the signal strength indicator?**
**A)** No, not at this time.

**Q) What languages are supported?**
**A)** Bulgarian, Chinese (simplified), Chinese (traditional), Croatian, Czech, Dutch (Netherlands), Finnish, French, German, German (Switzerland), Greek, Indonesian, Italian, Norwegian Bokmål (Norway), Polish, Portuguese, Romanian, Russian, Slovak, Slovenian, Spanish, Swedish (Sweden), Thai, Turkish, and Ukrainian. Support for Hebrew, a right-to-left language will be added in a future release.

**Q) What are the (.) (..) (...) buttons for?**
**A)** These are custom, programmable buttons. They do not have any pre-defined functions and are ideal for adding ready access to subtitles, toggling surround modes, dimming lights, etc.

**Q) Can the SR-260 remote be used around the house as a ZigBee signal strength meter to help us diagnose problems?**
**A)** The SR-260 was not designed to be used as a diagnostic tool and will not be supported as such.
Mesh networks are constantly reconfiguring. You cannot easily control which ZigBee routing device the remote will choose as a parent node, and it will change parents when it determines that better performance may be achieved by switching. For these reasons, it is unlikely that dealers will find much utility in trying to use the SR-260 remote as a diagnostic tool.

**Q) Can customers change the text color of the remote without requiring dealer assistance?**
**A)** Yes, the text color can be changed through Composer or through the List Navigator menus under Settings > Config > Text Color. Simply choose the desired base color, then navigate into the base color menu, select the desired color and press Select.

**Q) Will I be able to program on the battery level just like the SR-250?**
**A)** Yes, this works exactly the same as with the SR-250. Select the remote in the Device Events pane of the Programming section of Composer. Then select the desired battery level threshold level. Then add the desired programming, such as an email notification reminding the homeowner to replace the batteries.

**Q) Does the SR-260 have the remote finder feature?**
**A)** Yes, just like with the SR-250, you can add programming to a keypad (or other event) to cause the SR-260 to beep, making it easy to find.

**Q) Where is the light sensor located?**
**A)** The ambient light sensor on the SR-260 was hidden to improve aesthetics. If you can't find it, we succeeded! But since you asked, it is located between the big red Control4 button and the Listen button. If you look really hard, you might be able to see it in the right light.