Release Details

- **Version:** WB10.B929

- **Release Date:** 12/06/22

- **Priority:** Recommended

- **Products Affected:** WB-300-IP-3, WB-300VB-IP-5, WB-700-IPV-12, WB-700CH-IPV-12

This update makes several cyber security enhancements and is recommended for upgrade.

NOTE: Due to changes in the authentication methods for improved security, when upgrading to WB10.B929, you may see an Illegal Login (grey screen with a countdown timer) message after upgrading. If this message presents itself, please wait 4 minutes before attempting to log in again.

Release Details

- **Version:** WB10.9a17

- **Release Date:** 1/22/20

- **Priority:** Recommended

- **Products Affected:** WB-300-IP-3, WB-300VB-IP-5, WB-700-IPV-12, WB-700CH-IPV-12

This update adds required adjustments to comply with the California IoT password law in effect as of the start of 2020.

Advisory

- This firmware forces a change in your username and password if the defaults (wattbox/wattbox) are still used on the unit. The new username and password must meet the following criteria:

  - Minimum 6 characters.
  - Must **not** contain < > " ' %
  - Is case sensitive.

    NOTE: Also adjust the username and password on your control systems!

- Additionally, five failed login attempts now generates a lock-out screen for 5 minutes before permitting the user to attempt to log in again.

Known Issues

- After updating the firmware, you may experience a broken or malformed login page. This is due to cached information in the browser; as such, clearing the cache and settings in your browser resolves the problem.

- WattBox IP Firmware Release Notes When using an OvrC Enabled UPS, if an outlet mode is set to "Reset Only," it is ineligible for load shedding. Set the outlet mode to "Normal" to enable the outlet to shed its load.

Release Details

- **Version:** WB10.6C14

- **Release Date:** 1/10/17

- **Priority:** Recommended

- **Products Affected:** WB-300-IP-3, WB-300VB-IP-5, WB-700-IPV-12, WB-700CH-IPV-12

This update adds necessary functionality to integrate the WattBox with an OvrC-enabled UPS and trigger accessory (both sold separately). If performing a factory default with this firmware, see the advisory below.

Improvements

- Enables the WattBox to connect to an OvrC-enabled UPS for added flexibility and functionality:

    a. WB-OVRC-UPS-1100-1
    b. WB-OVRC-UPS-1500-1
    c. WB-OVRC-UPS-2000-1

- Enables the WattBox to use the WB-ACC-TRIGGER accessory.

- General bug fixes to improve overall product reliability.

Advisory

- This firmware does not change usernames or passwords configured on your WattBox. However, if you reset your WattBox with this firmware to factory defaults, the username and password are both reset to *wattbox*. This is a change from the previous factory default settings.

Known Issues

- When using an OvrC Enabled UPS, if an outlet mode is set to "Reset Only," it is ineligible for load shedding. Set the outlet mode to "Normal" to enable the outlet to shed its load.

Release Details

- Version: WB10.5930

- Release Date: 10/26/15

- Products Affected: WB-300-IP-3, WB-300VB-IP-5, WB-700CH-IPV-12

Improvements

SnapAV identified these issues after launch of the WB-300-IP-3 through rigorous stress-testing of the units. Firmware revision also includes support for future WattBox IP models WB-300VB-IP-5, and WB-700CH-IPV-12.

- Resolves an issue where messages between the WattBox and OvrC were sent in the incorrect order, resulting in potential false outlet status being represented.